

INTRODUCING **JDL** **CONCIERGE** A Better Way To Get Support

As your partner in all things IT, JDL Technologies has launched a brand new support system **as a part of your existing managed services**. [JDL Concierge](#) is a **better and faster** way for you to get the support you know and trust from JDL.

[JDL Concierge](#) expands on the capabilities of our current ticketing system, improving the service we offer by allowing our clients to...

- submit tickets online without a phone or email,
- view and update tickets you have submitted,
- follow the progress of tickets without waiting for an email,
- and much more!

Are you excited? You know we are!

How Do I Use JDL Concierge?



We understand that adding a new system to your daily routine can be intimidating. Below you will find both self-help and virtual training options to learn the ins and outs of [JDL Concierge](#).

You are welcome to select one or both options as part of your introduction to this exciting new addition to your Managed Services Package.



Still have questions?

With the launch of such a robust system, there is no doubt you will have a lot of questions. Click the button below to get a more detailed explanation of [JDL Concierge](#) and how it will benefit you and your company.

[Click Here to Learn More About JDL Concierge](#)

We look forward to supporting you in the future,

JDL Support
[954.334.0650](tel:954.334.0650)



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